

**Title:** Quality & Environmental Policy

Bossard Ireland (BIE) is engaged in the sales of general hardware and electro-mechanical components. Our Irish office is in Eastgate, Little Island, Co. Cork. The organisation recognises its responsibilities to its staff, shareholders, customers and the general public and is committed to the continual improvement of the operating environment of its facilities and customer facilities. To this end Bossard has outlined the company development strategy for the next 4 years in 'Strategy 2022' document.

It is the goal and purpose of BIE to be able to offer current and prospective customers a responsive, agile and value for money service that meets their quality requirements in parallel with meeting our environmental responsibilities. Our strategy to direct ourselves towards this goal is supported by relevant and realistic policies, procedures and objectives. With this in mind we have established and implemented, and maintain, this Quality & Environmental Policy that:

- a. supports our strategic direction and is appropriate to the purpose and context of the organisation, including the nature, scale and environmental impacts of our activities, products and services;
- b. provides a framework for setting quality and environmental objectives;
- c. represents our commitment to the promotion of quality in tandem with the protection of the environment, including prevention of pollution and other specific commitment(s) relevant to the context of the organisation;
- d. represents our commitment to fulfilling applicable requirements and compliance obligations; and,
- e. represents our commitment to the continual improvement of our integrated quality and environmental management system (IMS), and to the enhancement of our environmental performance.

This policy is:

- a. available and maintained as documented information in our IMS;
- b. is communicated, understood and applied within our organisation; and,
- c. is available to relevant interested parties, as appropriate.

To further promote quality along with environmental responsibility within our organisation, on an ongoing basis we establish quality and environmental objectives for the relevant functions, levels and processes needed for the IMS. Also taking into account our significant environmental aspects and associated compliance obligations and considering our risks and opportunities. These objectives are:


- a. consistent with this policy;
- b. measurable (if practicable);
- c. monitored;
- d. communicated as appropriate;
- e. updated and documented as appropriate.

When planning how to achieve our objectives we determine:

- a. what will be done;
- b. what resources will be required;
- c. who will be responsible;
- d. when it will be completed;
- e. how the results will be evaluated, including indicators for monitoring progress toward achievement of our measurable objectives.

We consider how actions to achieve our objectives can be integrated into our business processes.

This policy and the best practices that it promotes are our public declaration of our commitment to quality and to the environment.

Signed:   
Chief Executive Officer

Date: 25<sup>th</sup> October 2019.